

»» Security management

Several manual steps.
Or one automated process with full control.



Managing the security of your enterprise systems is critical. If a vulnerability isn't patched in time, systems go down and so may your credibility with your manager and his/her manager and so on. Security management solutions make it easier to stay on top of threats, but may require you to do the same task over and over. Some even require so many manual steps, you may feel like you're trapped in endless reactive fire-fighting mode and never able to stop and be proactive.

There is a way to make it all faster and easier without relinquishing control over the steps taken or the outcome, add LANDesk® Process Manager to your existing LANDesk® systems and security management solutions. Or if you're not already using LANDesk® solutions, start doing so.

LANDesk Process Manager lets you create consistent, predictable automated IT workflows to automate redundant maintenance tasks to save time, hassle and money and go from reactive mode to proactive mode.

Say you manage 2,500 systems and:

- Patch 80% of those systems twice a month.
- 40% of your patch process involves redundant maintenance tasks.
- Each patch takes six minutes of your time.
- Finance estimates your total hourly cost (wages, space, healthcare, equipment, etc.) at \$75 per hour.

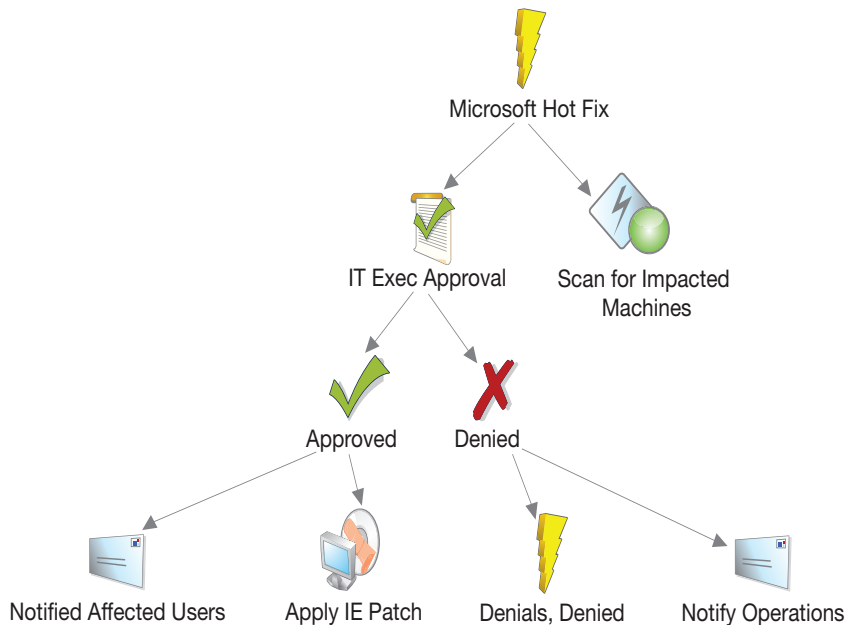
At that rate, each year, you spend 4,800 hours to push 48,000 patches at a cost of \$360,000. If you automate your patch process with LANDesk Process Manager and LANDesk management solutions, you could potentially save yourself 1,920 hours and the company \$144,000 annually. And that's assuming only 40% of your current patch process involves redundancy!

	Patch Management without LANDesk® Process Manager	Patch Management with LANDesk® Solutions and LANDesk® Process Manager	Savings with LANDesk Process Manager
Annual hours to complete	4,800	2,880	1,920
Annual cost to complete	\$360,000	\$216,000	\$144,000

That's 1,920 hours you can spend being less reactive and more proactive—1,920 hours you can spend demonstrating and extending your value to the enterprise. You also:

- Perform LANDesk® management tasks even better with a process-specific tool that lets you automate without losing control.
- Actually increase your control and flexibility while reducing risk.

Sample Patch Management without LANDesk® Process Manager	Sample Patch Management with LANDesk® Solutions and LANDesk® Process Manager
<ol style="list-style-type: none"> 1. You download the patch.* 2. You run a scan on clients to discover which need updating.* 3. You initiate the approval process with your change control board (CAB), if you have one. 4. Your CAB decides whether to test the patch or not. 5. Patch is tested if necessary. 6. You meet with CAB to share testing results. 7. You receive CAB's approval to deploy the patch. 8. You send a notification of service interruption to users. 9. You deploy the patch. 10. You pull an audit report of when patch was sent and success or failure. <p>The end result: Successfully patched systems. You've spent time at your administration console throughout the process.</p> <p>With some vendors' solutions this process requires you to perform 16 different steps in different consoles or applications.</p>	<p>Create an automatic workflow—once—in LANDesk Process Manager and ever after:</p> <ol style="list-style-type: none"> 1. LANDesk Process Manager listens for patch downloads in LANDesk® Management Suite and automatically kicks off a workflow based on your chosen process. 2. A predefined query determines which machines need patched. 3. You receive an e-mail alert and approve the patch by e-mail—the only manual step involved. 4. The patch is pushed out based on the earlier query and affected users automatically notified. 5. You pull a report with completion time, success or failures, machines impacted, any information you want. <p>The end result: Successfully patched systems to your specifications and per your chosen process in just minutes—with just one manual touch point and no trips to your console. You're working on more strategic projects. You're out of the reactive fire-fighting mode and can be more proactive, enjoy more predictability and do more of the things you haven't had time to do.</p>



A multistep manual process or clicking a button in an e-mail.

You decide.

Learn more about IT process efficiency. Contact LANDesk or your LANDesk Solution Provider to learn more about using LANDesk Process Manager to manage your LANDesk management solutions or switching from your current systems and security management solutions to a LANDesk environment today.

With LANDesk® Process Manager, the entire patch management process is a simple automated workflow you create once.

*Automated if using LANDesk® Patch Manager.

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